



IVO LAMMERS

I eat, sleep, and breathe hospitality. Ever since I remember, I have wanted to work in hospitality. My passion started growing up working in my parent's restaurant. I have strong social skills and a colloquial attitude towards my guests. However, I can be authoritative as well, when the situation asks for it. After working many years in a management role in the vibrant nightlife of Utrecht, I'm now looking forward to taking the next step in my career. My ambition is to work in a similar management role in the high-end hospitality industry.

PERSONAL

- Name**
Ivo Lammers
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SKILLS

- Customer skills ★★★★★
- Inventory ★★★★★
- Leadership ★★★★★
- Finance ★★★★★

INTERESTS

- Culinary food
- Wine
- Crossfit
- Festivals

LANGUAGES

- Dutch ★★★★★
- English ★★★★★
- French ★★★
- German ★★

WORK EXPERIENCE

- Jan 2014 - Aug 2019 **Bar manager**
Club Poema, Utrecht
In my role as bar manager, I am responsible for the everyday management of our team. I am the first point of contact for employees, suppliers and other stakeholders. My key responsibilities include;
 - buying, supplier management and price negotiations
 - monitoring safety and regulations
 - planning and supervision of employees
 - organisation and management of events
- Jan 2011 - Jul 2013 **Bartender**
Kafé België, Utrecht
Independent working bartender and waiter. After a year my responsibilities were expanded to;
 - Daily cash register closure
 - Planning of personnel and making work schedules
 - Onboarding process of new staff
- Sep 2008 - Jul 2011 **Waiter**
De Goede Gooier, Blaricum

EDUCATION AND QUALIFICATIONS

- Aug 2017 - Aug 2019 **Oenologist**
Wijnacademie, Maarn
- Apr 2019 - Apr 2019 **Emergency response officer**
Stichting Horeca Onderwijs, Utrecht
- Sep 2018 - Sep 2018 **Dealing with aggression**
Stichting Horeca Onderwijs, Utrecht
Recognizing different forms of aggression. Supervising safety and regulations. Interventions and legally applying force.
- Sep 2004 - Jun 2011 **Manager/Entrepreneur in hospitality**
ROC Midden Nederland, Nieuwegein

CERTIFICATES

- 2019 **Emergency response officer**
- 2018 **Dealing with aggression**